



Annual Report 2018-19

Utah Commission on Aging

Message from the Chair

ANDREW JACKSON



I've had first-hand experience in taking care of my father and fatherin-law who each had severe dementia - as well as my mother-inlaw who had pancreatic cancer. Because of my profession, I was familiar with most of the resources that were available but still had a difficult time navigating the system. I want to make it easier for caregivers and the loved ones of persons with age to find and access resources. And I also want people to be able to enjoy their later

life. So when given the option, I jumped at the opportunity of being on the Commission because I want to make things better. The Utah Commission on Aging is making that happen.

Message from the Executive Director

ROB ENCE

June 2019 marks the three-year anniversary as Executive Director of the Utah Commission on Aging. Our partner collaborations have grown, participation in our process continues to expand, and the contributors to our meetings and projects have been gratifying. Even with progress comes a sobering recognition of the work to be done by all of us. There is more we can and must do.



I respectfully submit this summary annual report to the State of Utah and our key stakeholders: public policy makers, researchers, educators, resource providers, partners, and the general public. These highlights share the Commission story for fiscal year July 2018 – June 2019.

Rose Em

Social Impact

Utahns are better prepared to engage the opportunities and challenges of aging.

UCOA Mission

The Utah Commission on Aging convenes stakeholders to innovate, advocate, educate, and communicate to help Utahns better navigate the opportunities and challenges of aging.

UCOA Core Objectives

- 1. Democratize Knowledge
- 2. Disruptive Innovation
- 3. Informed Advocacy
- 4. Predictive Modeling

UCOA Statutory Commitment to Stakeholders:

(Policy Makers, Researchers, Resource Providers, Public)

Research

- Study, evaluate, and report on the projected impact on the state's ecosystem
- Facilitate and conduct the research and study of aging issues
- Study and evaluate policies and programs in other states and countries

Public Policy

- Identify and recommend policies and programs
- Study, evaluate, and report on the status and effectiveness of policies and programs
- Encourage state and local governments to analyze, plan, and prepare

Resource Education

- Increase public and government understanding of current and future needs and solutions
- Facilitate communication and coordination of the functions of public and private entities
- Increase public awareness on innovate solutions and services available

Communications

- Provide a forum for public access and input on aging issues
- Utilize all media formats to disseminate public information
- Report to stakeholders on Commission results

UCOA Statutory Membership

As of June 30, 2019

Chair

Jackson, Andrew

Public Transportation

Appointed Members

Burbank, Chris Public Safety Cottrell, Kristy Utah Association of Area Agencies on Aging Alzheimer's and Illnesses Related to Aging Daniel, Ronnie Gessel. David Health Care Provider Hale, Vale Exec Dir, Governor's Office of Economic Dev Kelso, Gary Long-term Care for the Elderly **Financial Institutions** Larson, Tracey Milne, Linda **General Public** Miner, Joseph Exec Dir, Utah Dept of Health Ormsby, Alan Advocates for Aging Population Pierpont, Jon Exec Dir, Utah Department of Workforce Serv Charitable Organizations Rajeev, Deepthi Singer, Lewis **Ethnic Minorities** Supiano, Mark **Higher Education** Turnquist, Cindy **Business Community** Williamson, Ann Exec Dir, Utah Department of Human Serv Wilson, Troy Legal Profession Utah Association of Counties Wright, Glenn

Note:

- 1. At FYE 2019, we had one statutory vacancy representing municipal government.
- 2. Legislation passed in March 2019, HB 387 changed the statutory requirements to have a representative from the Utah Senate and House on the Commission. This reduced the statutory membership to 20.

UCOA Contributing Partners

As of June 30, 2019

Abuzyarova, Karolina Acevedo, Manuel Aerts, Sally Alderman, Kent Altman, Tracy Andersen, Troy Anjewierden, Dirk Babitz, Marc Beattie, Miriam Blake, Ed Butterwick, Adrienne Chase, Karyl Christensen, Emily Christensen, Marianne **Clark. Christine** Clayton, TantaLisa Collett, Cami Covey, Wid Crossley, Ken Cummings, Doug Cunningham, Jeremy Dassell, Kara Davis, Marion DeMarco Heidi. Diaz Moore, Keith Diehl, Cameron Eaton, Jackie Edelman, Linda Ellington, Lee Evans, Janice Eyre, Rachel Farrell, Timothy Ford, Jack Frick. Janet Galindo, Michael Gallegos, Tammy Gardner, Emmie Garrett, Teresa Hadean, Hailey Hall. Deb Harris, Danny Hart, Jeremy Harter, Gary

Utah Guardianship WINGS Program Helpful Village.com **Falls Prevention Alliance** Lawyer - Utah WINGS Program **UofU Health Plans** Dir of U Goodwill Program/SW **ED Utah Health Care Association** UDOH **U SOM Div of Geriatrics** Habitat for Humanity Comagine/HealthInsight Weber Human Services, Sen Comp Dir Crescendo Music Therapy SLCo Aging Serv Health Prom Mgr **UCOA Policy and Research Utah Legal Services** St. Marks Physician KSL.com; Senior Leaf/Senior Expo Engage Utah/Creativity for Life **Elder Law Attorney Alzheimer's Association Utah Geront Interdisciplinary Program Representing Dept of Workforce Serv Mountainlands AAA** U of Utah Dean of Architecture ED Utah League of Cities and Towns **U** Coll of Nursing U Coll of Nursing U Coll of Nursing **UCOA Communications Specialist UHIN Account Rep MD Div of Geriatrics** Retired journalist, law enforcement **Utah Aging Alliance** MD/Pres Utah Geriatrics Society San Juan Co AAA Director **Holy Cross Ministries** U College of Nursing **Nursing Home Administrator** SAGE/Utah Pride Center **AARP Dir of Advocacy** SLCo Aging Services Asst Director ED Dept of Veteran & Military Affairs

Hilman. Judi Hincks, Bacall Hollingshaus, Mike Holmgren, Nels Iwamoto, Jani Jones. Patricia Katis, Christopher Lancaster, Josh Lee, Melissa Lee. Traci Leggett, Paul Luke, Margene Madsen, Nancy McGee, Nancy McKay, Tom Meinor, Lynn Mendenhall, Nan Miller, Stephanie Morgan, Jennifer North, Christie Parker, Deborah Passey, Christine Pearson, Cory Polacheck, Laura Pruhs. Alan Quatrale, Rosemary Redd, Emily **Riggle**, Andrew **Rivera**, Teresa **Rollins**, Tara Ruppel, John Salari, Sonia Schlegel, Scott Silver, Ellen Spangler, Allison Supiano, Katherine Talley, Nate Thomas, Wendy Van De Graff, Arie Vaughan, Ralph Wassom, Bob Watson, Clay

Health Care Consultant Children's Service Society Demographer, U Gardner Policy Inst Dir of Div of Aging and Adult Services Utah State Senator/Falls Prev Alliance Women's Leadership Institute of Utah **Dir Mrktg Comm UHIN** ED Sagewood at Daybreak Alz Assoc Dir of Communications DHS APS **SLCo Aging Services Director Utah Caregivers Association Utah Department of Human Services** Gerontologist **Community Health Paramedic** Alzheimer's Coordinating Council **Utah Adult Protective Services** PennaPowers - Relay Utah **ADRC Coordinator** CCPP Project/U of U Sch of Business **Home Care Services SLC Mayor Special Projects** Dept of Vet Affairs - Vet Serv Coord **AARP Dir of Communications** ED of Assoc of Utah Community Health **Jewish Family Services Homespire Health Disability Law Center** Pres/CEO UHIN **Ex Dir of Utah Housing Coalition** Family Caregiver Website Sponsor **U** Family and Consumer Studies **Regence BCBS** Jewish Family Service **UTHCA Director of Member Services** U Coll of Nursing Governor's Office **Dir of Parks, Events, Rec Herriman UDOH Commodity Supp Food Prog Davis County Elder Advocate** Writer and UCOA Blogger Utah Association for Home Care

Statutory Meeting Requirements

Quarterly Summary

Average Attendance = 46 Member/Partners

Reporting Committee Chairs (each quarter)

Jackie Eaton, Research Alan Ormsby, Public Policy Cindy Turnquist, Community Resources Janice Evans, Communications

Partner Presentations

Summer Quarter – Thursday, August 09 @ Bateman Horne Center, SLC

- Family Violence Across the Life Course
- Uniform Power of Attorney Document
- Conference and Program Insights from the AAIC & Alzheimer's Assoc/Utah Alzheimer's Council
- N4A & U4A Updates

Fall Quarter – Thursday, November 08 @ AARP Utah, Midvale

•	Helpful Village	Manuel Acevedo
•	IHC Homespire	Matt Hansen, Paul Astle, Emily Redd
•	UDOH Commodity Supplemental Food Prog	ram Arie Van De Graff
•	Envision Utah Community Toolkit	Ari Bruening, Rachel Swetnam

Winter Quarter – Tuesday, February 26 @ Utah State Capitol Board Room, SLC

Commission and Falls Prevention Alliance Open House & Lunch for Legislators Legislative Report

Presenters on Medicaid expansion, dental coverage
Aging services funding
U4A priorities (Utah Association of AAAs)
Sprint-Mind Research on Cognitive Outcomes
UHIN and the Anniversary of the CHIE
2019 Housing Adequacy Conference
Falls Prevention Alliance Annual Report
Danny Harris
Jeremy Cunningham
Kristy Cottrell
Dr. Mark Supiano
Chris Katis
Sally Aerts

Spring Quarter Wednesday, May 08 @ Crescent Senior Living Center, Sandy

•	Utah Open and Public Meetings Act	Andrew Jackson
•	Adult Health Literacy	Dr. Timothy Farrell
•	SAGE, Aging, and the LGBTQ Community	Deb Hall
•	Transitional Care Perspectives – Housing Options Spectrum	Gary Kelso

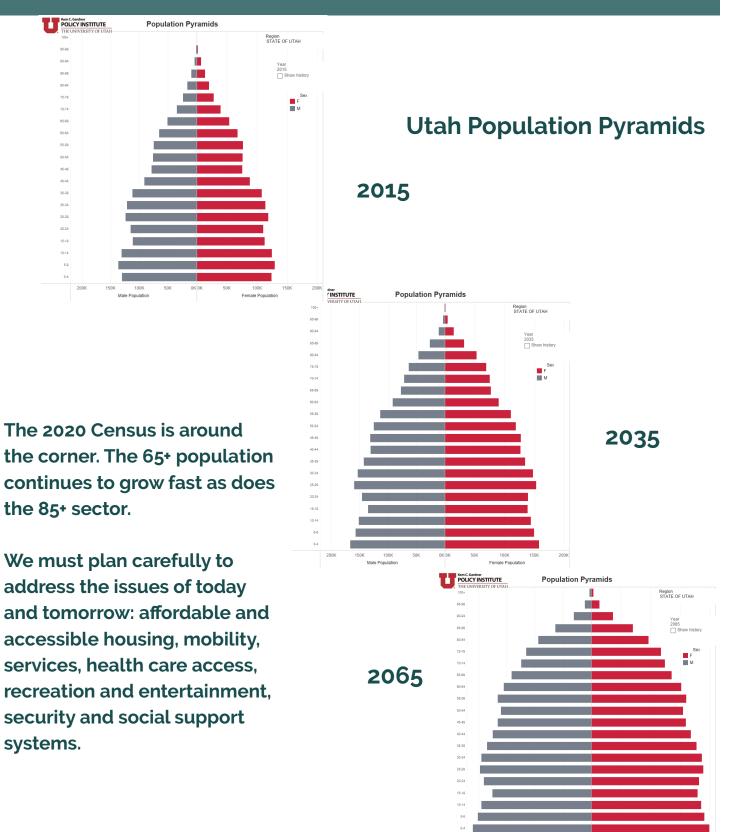
Sonia Salari

Ronnie Daniel Kristy Cottrell

TantaLisa Clayton

Demographic Context

Mike Hollingshaus, Kem C. Gardner Policy Institute



Female Population

July 2018—June 2019

Research and Academia

Building the Network

UCOA, through the efforts of Research and Academia chair Jackie Eaton, has successfully created a collaboration among the other academic institutions in the state with interests and programs in gerontology.

Meeting quarterly, the mutual goals established include advancing enrollment interest in gerontology programs, job opportunities for trained students, input and sharing of best practices on UCOA priority issues and educating employers about the value of gerontology expertise.



International Conferences

UCOA attended the *Gerontological Society of America* conference in Boston, November 2018. As part of a team representing the work on Falls Prevention, UCOA moderated a session of Utah partner experts on our Falls Prevention Alliance at the *National 4A* conference in Chicago, July 2018. UCOA also attended two Alzheimer's conferences, one in Chicago, July 2018 with *AAIC* and later, the *Alzheimer's Association Leadership Summit*, January 2019 in San Antonio.

Research and Academic Collaborations

UCOA participates in the NEPQR (Nursing Education, Practice, Quality, and Retention) effort of the U College of Nursing under program director, Linda Edelman. NEPQR's objectives including recruitment and training of RNs from rural and underserved areas of Utah to practice the full scope their licenses in community-based primary care teams.

UCOA is a collaborator/advisor to the PCORI grant Creating Caregiver Provider Partnership (CCPP) with the U's Eccles School of Business led by Debra Scammon and connected the committee with key drafters of the California Task Force on Caregiving.

Utah Native American Heritage conference at UVU in Orem, Utah to begin building a network of tribal leaders and better understanding the challenges tribal members encounter on health care and aging services.

July 2018—June 2019

HB 267 – Prescription Drug Importation Program

Potential Cone

Potential Benefits

UCOA Policy & Research

Public Policy

UCOA has a responsibility to inform public policy makers on aging related issues and offers advice, testimony, letters of support, or analysis of issues through a legislative report. The following items from the 2019 legislative session are representative of issues UCOA was involved.

- HB 215 Passed Department of Public Safety required to develop a Silver Alert Notification System for endangered adults. This bill defines "endangered adult" as a person 60 years of age or older with dementia. The alert system is like the Amber Alert but specific to endangered adults and requires that the system utilize highway signage in the geographical area where the person went missing. The department will set rules and requirements for alerts.
- SB 11 Passed Medicaid adult dental services waiver program will expand dental coverage to elderly Medicaid patients and add the University of Utah School of Dentistry's associated statewide network to the list of providers for adult dental services in the Medicaid program.
- HB 387 Passed This bill made changes to several Governor's commissions and boards. It affected UCOA by removing the statutory requirement of having an appointed Senator and Representative from the legislature. UCOA preferred to keep the appointments in place. UCOA did preserve its standing and funding.
- SB 7 Passed Supported the effort by Alzheimer's Association and Division of Aging and Adult Services (DAAS) to preserve the 2018 1M funding for DAAS to an ongoing permanent status.
- HB 267 Failed Federal certification for prescription drug reimportation and may be considered in the future.
- **<u>SB 96 Passed</u>** Medicaid Expansion Amendments essentially gutted the citizens' initiative by limiting enrollment eligibility and other items contingent upon federal waiver approval. If waiver not obtained, then the terms of the initiative will be activated to full expansion.
- HB 222 Failed Social Security Tax Amendments intended to offer state credit for SS received as part of federal adjusted gross income. Older adults essentially taxed twice in Utah.
- Health Care Workforce Financial Assistance Program (HCWFAP) exists to provide educational loan repayment assistance to healthcare professionals who locate or continue to practice in underserved areas. It did not receive funding for FY 2020.

July 2018—June 2019

Community Education And Resources

Core Sponsorships:

UCOA has adopted the responsibility to support and promote key community partner collaborations with leadership and communications/web-based services as well as grant-writing opportunities. Current priorities include:



Music and Memory Utah Coalition

Engage Arts Utah

Utah Falls Prevention Alliance

SLCo 55+ Resource Guide





Advanced Care Planning Coalition

Family Caregivers Network

Utah POLST Registry

Educational Event Sponsorships:

UCOA provides support and content for the following partner events:

Advanced Care Planning (End of Life) Summit

Elder Justice Conference (U4A)

Utah Housing Coalition Annual Summit



Community Outreach

UCOA has lectured throughout the state, in person and virtually, to church groups, senior centers, university classes, sponsored conferences, and others. Topics included financial fraud and elder abuse, falls prevention, arts and healthy living, caregiving resources, end of life conversations, advanced directives and POLST, Commission purpose and demographic forecasts, adult health and financial literacy, etc.

ACP State of Reform

UCOA anchored a panel at the first annual Utah State of Reform Health Conference in Salt Lake City, April 24. The panel addressed End of Life and Advance Care Planning issues to an audience of health industry professionals and policy makers.

SLCo Health and Fitness Day Viridian Center May 29

UCOA Executive Director Ence was the keynote at the SLCo Health and Fitness Day talking about the benefits of activity and engagement in our older years.

July 2018—June 2019

Communications

Elder Justice Grant from the U.S. Department of Justice



UCOA was a subrecipient along with Adult Protective Services under a grant awarded to Utah Legal Services by the Office of Victims of Crime, Department of Programs at the U.S. Department of Justice.

This grant awarded in recognition of a

rapidly growing elderly population in Utah, that providing needed services will become more challenging, that vulnerable seniors are at much greater risk for abuse and financial exploitation, that there has been a significant increase in elder abuse and financial





exploitation in Utah, and that financial exploitation cases are greatly underreported.

The goal of this project is to reduce elder abuse and financial exploitation by increasing the reporting of elder abuse and financial exploitation,

reducing exploitation of high risk

victims, increasing the rate of APS referrals for prosecutions, reducing the danger of remaining in unsafe home environments, and reducing the misuse of powers of attorney.





UCOA brought victims' stories forward through interviews in a series of 4 videos, 4 audio podcasts, and 6 PSAs. These products will provide practical guidance for protecting against and reporting these crimes. In addition to Englishspeaking victims, UCOA addressed the unique needs of the Spanish and Navajo-speaking subpopulations who told their stories in their respective languages. By increasing public

awareness of elder abuse and fraud, older adults will be better informed to recognized fraud, prevent it, and if victimized, know how to report it.

These assets were reviewed and scored for effectiveness by several in-language focus groups. They will be available for media distribution and on partner websites in the fall of 2019.



July 2018—June 2019

Communications (Continued)

Rap on Aging Podcasts

UCOA is in its second year of a production partnership with the U's SCOPE Radio with producer Scot Singpiel. UCOA just completed its 10th program. The series highlights interviews with experts and stories on issues impacting older adults. The last four offerings were part of the DOJ grant around financial fraud and include two special editions, one in Spanish the other in Navajo. All programming currently available on the UCOA website.



UCOA Website - <u>www.ucoa.utah.edu</u>

The website presence continues to grow and will add a dedicated intern this fall to expand and manage content. UCOA also has a Facebook presence.

Media Interviews and Publishing

Deseret News' Annie Knox *"What to consider when an aging loved one needs long-term care as complaints of elder abuse rise"* dealing with the challenges of proper care and avoidance of abuse as our population of older adults grows. Commission partners Utah Alzheimer's chapter and Adult Protective Services were highlighted. - May 2019

Interview with U graduate student, Jackie Bafford, on *Medical Aid in Dying* to explore the philosophical, social, and policy issues around death with dignity – April 2019

SL Tribune Op Ed *Obeying the Law of Gravity* on falls prevention in the winter – February 2019

New for Fall 2019

- UCOA will go live with its own YouTube channel with created and sponsored content.
- Rap on Aging assets will be available on iTunes podcast site.
- Dedicated intern embedded at U IT Web Services to manage UCOA website.
- Launch of <u>www.FightingFraudUtah.com</u> resource on UCOA website

Key Issue Collaborations

July 2018—June 2019

Advanced Care Planning

Utah ePOLST Steering Committee applied for new grant to build a POLST registry at UHIN.

UCOA hosts the 4th annual Advanced Care Planning Summit 2019 (formerly End of Life) for professionals. The 2019 focus is on POLST awareness and utilization as well as caregiving and the "unbefriended and orphan adults" in our society.

Alzheimer's, Dementia, and Brain Fitness

UCOA participated in the Alzheimer's Association International Conference in Chicago where U Drs. Mark and Kathy Supiano were involved in presentations.

Alzheimer's Council received additional state funding and has increased offerings on caregiver and awareness workshops across the state. UCOA is an active partner in promoting brain fitness, educational outreach and programs offered sponsored by the Utah Alzheimer's Coordinating Council, support for caregiver initiatives to provide training and respite.

UCOA participated in the Alzheimer's Association Leadership Summit in San Antonio and focused on sessions using data for audience connection, current research funding and findings on Alzheimer's, and strategic partnerships in the community working with health systems

UCOA supports, participates, and helps promote the Walk to End Alzheimer's events.

Arts in Aging

Emily Christensen, a U gradate nursing student, is reframing the UCOA arts in aging offerings. She leads the Gleeful Choir, a grant-funded effort of Crescendo music for singers with dementia and their care partners. This effort brings under one umbrella, the Engage Arts in Utah and Music and Memory programs.

Caregiving

UCOA is supporting efforts to create and foster caregiving resources and tools and sharing information from national, state, and county support services. UCOA continues to foster dialogue and shaping the strategic purpose for the fledgling *Family Caregiver Network*, an experiment in bringing together stakeholders that provide caregiver education, services, or create resources in order to help the public navigate information and choice.

UCOA participates in the U College of Nursing's perspective initiatives group.

Key Issue Collaborations

July 2018—June 2019

Elder Justice

In addition to the grant work described above, UCOA partner and Utah Legal Services Director, Tanta Lisa Clayton is actively engaged in educating on the uniform Power of Attorney document for the State of Utah.

UCOA helped execute and moderate a full track of presentation topics at the sold-out Elder Justice Conference in Park City on May 9. UCOA recruited and helped moderate sessions on guardianship, collaborative Elder Justice roundtable, addressing the needs of the LGBTQ community, and arts-in-aging.

Sonia Salari, Ph.D. at the University of Utah Department of Family and Consumer Studies presented to the Commission a sobering look at rising violence in older adults. Her research includes family violence across the life course.

Emergency Preparedness

UCOA supports volunteer efforts by UCOA member Linda Milne giving presentations to local groups, churches, community centers how building networks to emergency evacuation specifically targeted to older and isolated adults (see podcast, "No One is Coming for You"). UCOA supports the efforts of Utah's chapter of VOAD (Volunteer Organizations Active in Disaster) to assist in the dissemination of information on the realities of dealing with a major emergency.

Falls Prevention Alliance

UCOA partners Sally Aerts (UDOH), Marianne Christensen (SLCo), and Kristy Cottrell (Davis Co.) presented on our Falls Prevention Alliance at the N4A Conference.

The Utah Falls Prevention Alliance (FPA), under the leadership of State Senator Jani Iwamoto, successfully passed a legislative resolution that recognizes September 22 and Utah Falls Prevention Awareness Day.

Further legislative plans are in the works as is the future sustainability and structure of an effective FPA effort. Currently pursuing a grant to increase social media outreach and create public education tools for prevention awareness and techniques.

Utah Falls Prevention Alliance provided a report as requested by the *U.S. Senate Aging Committee* seeking community input on falls prevention.

Housing and Aging-In-Place

UCOA is partnering with another established conference under the leadership of the Utah Housing Coalition. UCOA will develop a track of five sessions targeting topics impacting vulnerable older adults from homelessness to aging in place. UCOA will also host a plenary session to discuss a new housing report recently commissioned from the U's Gardner Institute and funded through UHC resources.

Key Issue Collaborations

July 2018—June 2019

SAGE, Diversity, and Vulnerable Populations

UCOA recently re-engaged new leadership at the SAGE program at the Utah Pride Center to collaborate on education and resource and need awareness.

Utah's Complete Count 2020

UCOA is committed to the 2020 Census effort by the state and has the specific responsibility for strategies to build awareness and engagement among older adults.

Other Programs and Activities

UCOA monitors many partner programs and where possible helps financially or with public policy matters. These programs include Cover to Cover, Utah Geriatrics Society, Utah Nursing Consortium, Utah Aging Alliance, Children's Service Society, and others.





Contact Information



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